



THE OPPORTUNITY FRAME

LEADERSHIP MINDSET SERIES

The Challenge

Employee Satisfaction + Retention



Initial Reaction

You're frustrated with a recent resignation and take it personally as commentary on your business. Let's reflect before you act.



The Opportunity

Take a moment to break from the situation. Look at why you're frustrated and don't direct your frustration at the employee.



Mindset Frame

Ask and be in a mindset to receive feedback from the employee. Address the leadership issues. Support the employee at a personal level.